



Increasing your home value with fiber!

We all know being connected is an area of importance in most people's everyday lives now. Whether it be for school, work, watching your favorite shows, tele-medicine or something else, we all have a need for reliable, high-speed internet connection. Fiber has become an attractive selling point in today's housing market. According to a 2014 study commissioned by the Fiber to the Home Council Americas (FTTH), high-speed broadband service, like OEConnect provides, can add more than \$5,400 to the value of an average American home. Additionally, homes with access to 1 Gbps service, sold for 7% more than homes with lower speeds.

What is a Megabit?

Broadband internet speeds are measured in Mbps (Megabits Per Second). Different activities and types of devices require different levels of Mbps. If you are attempting to stream from multiple devices, you likely are using more Mbps than someone only using one device. In those situations, our Premier 250 Mbps or Ultimate 1 Gigabit package might be a great fit for you!

OECONNECT

PO BOX 128

Hartwick, NY 13348

607-293-6622

Office Hours

7:30 - 4:00

Monday– Friday

Pay-By-Phone

1-844-843-6842

Call UDIG NY

Before you dig at
811 or

1-800-962-7962

What should I check if my Wi-Fi is not working?

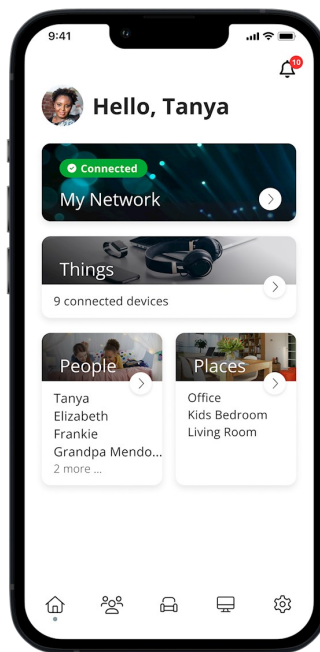
If you notice that your Wi-Fi connection is not working, the first thing you should do is locate your modem that was installed in your home.

Typically, with green blinking lights, your service is in normal state. If you do not see a light next to service or broadband, we recommend unplugging the equipment from power and allowing it to sit for about 5 minutes. After that time, you can plug the modem back in and allow it time to boot back up. If you still do not see a light next to service and broadband, please contact our office at 607-293-6622.

Network Management with Command IQ

Manage the People, Places and Things that connect to your Wi-Fi.

- **People, Places, Things:** Organize your devices for easy control and management. Turn the internet on/off for specific people, devices, or even rooms in your household.
- **Network Control:** Easily change your internet network name and password.
- **Basic Parental Controls:** Schedule internet access to automatically turn on and off for your kids.
- **Guest Networks:** Have company coming? Set up a network to give them easy access while protecting your main network.
- **Speed Test:** See how fast your network is running with a simple tap.



Contact our office to get setup today!

*Please note, Gigaspire modem is required for all functionality.

Cyber Security Tip

Be careful of Social Engineering on Social Media! "Fun" quizzes and challenges encourage you to disclose your personal information and then share it online. What seems fun can lead to sharing information that can help scammers get more than you realize!



Follow us

Please follow us on Facebook!

Visit our website at oeconnect.coop or go directly to <https://www.facebook.com/OECONNECTNY>.

Follow us and stay up-to-date with the most recent updates on outages, new services, and everything we have going on!

During a storm, follow Otsego Electric Cooperative at <https://www.facebook.com/otsegoelectriccooperative>, for updates or check out our outage map at <https://otsegoec.coop/>.

VoIP Phone Lines!

- We provide high quality Voice-over-Internet-Protocol phone services if interested.
- Unlimited local calling and 2,000 minutes a month long distance.
- Monthly charges for phone are \$29.95 a month* plus taxes.
- You can keep (port) your existing phone number from your current carrier.
- *\$5 monthly discount for bundling with our internet services!