

OECONNECT

April 2022



*OEConnection*



**Wishing all of our customers a very Happy Easter! Thank you for trusting and choosing us as your internet and phone provider. Hoping you and your families have a joyous Easter that brings along positive energies and joys in your life!**

## **Join the OEConnect Team!**

We are looking for a full-time IT and Network Assistant to join our team! This person will help maintain our Information Technology solutions and network systems for OEConnect and Otsego Electric. Some pieces of the job include hardware, software, analysis, troubleshooting and more. If this job sounds like something you'd be interested in, we encourage you to apply with us! For more details about the job and to fill out the application, visit our website at, [www.oeconnect.coop/career-opportunities!](http://www.oeconnect.coop/career-opportunities!)

**We look forward to hearing from you and thank you for your interest in working with us!**



**OECONNECT**

PO BOX 128

Hartwick, NY 13348

607-293-6622

Office Hours

7:30 - 4:00

Monday– Friday

Pay-By-Phone

**1-844-843-6842**

Call Dig Safely NY

Before you dig at

811 or

**1-800-962-7962**

**[www.oeconnect.coop](http://www.oeconnect.coop)**



## Looking forward to Spring!

With Spring weather approaching (or we hope), we will soon have the option of putting fiber underground on your property again. When our crews provide underground fiber services, we do a direct bury of your fiber. The best approach is to put conduit in the ground so the fiber is better protected. Conduit is a great route to take and can save you money depending on the length of the fiber needed at your house! If you decide to bury your own conduit, **please follow the following construction specs:**

1. If the distance the fiber needs to be run is less than 100 feet, the conduit can be 3/4" gray conduit.
2. If the distance is over 100 feet, conduit should be 1 1/4" conduit, laid straight with no sweeps and with pull points every 300 to 500 feet.
3. A minimum of 6" depth should be maintained.
4. Conduit should be stubbed and capped 3 feet above grade next to the structure and within 5 feet of the power meter location
5. Conduit should track the same path as the power service drop and then stubbed and capped 12" above grade at the base of the pole.
6. Please avoid any extreme or 90 degree turns in any horizontal run. This does not include the 90-degree up turns at the pole or structure.
7. Pull string, tape, or wire needs to be placed inside the conduit the entire length.
8. If your underground conduit runs more than 500 feet, please stub a gap in the conduit up to the surface at a halfway point so we can pull the string or wire through the conduit. Longer drops may require more than one gap. There should be a gap at least every 300-500 feet in these cases. Kinks and friction make it very difficult to pull more than 500 feet.

If your meter is attached to the pole, you should follow the same procedures as above with the conduit buried on the structure side of the underground powerline and terminating at the service entry. The drop contractor will run the fiber through the conduit for you. For more information see:

<https://www.oeconnect.coop/underground-specs>

**If you have any questions, please call our office before you begin work!**

## Command IQ

If you have a Gigaspire in your home, are you utilizing the Command IQ app yet? Features such as Network Control, Parental Controls, the ability to set-up guest networks and more! You will have greater control of your Wi-fi network, the ability to secure the devices and stay on top of your children's internet usage, all from your phone! Call the office today to learn more or find out how to get started!

## Cyber Security Email Security

When you receive an email that you are not expecting, you should be extra careful to determine if it is real or a scam. One simple thing you can do before you open a link in the email is to hover over the link to inspect the path. Be sure NOT to click, just hover! This may alert you to a fake address that looks real. It should not be trusted. Also, if you are not expecting an email from someone, you can always send a separate email to the sender to confirm the email is legitimate!