

OECONNECT

September 2025



# Let us know your email!



Help us stay connected with your email! We send out reminders, customer surveys, outage notifications and more through email so you can stay informed!

# AutoPay Options



Simplify your payments with AutoPay! Set it up today for hassle-free, on-time bills and peace of mind.

## OECONNECT

PO BOX 128  
Hartwick, NY 13348  
607-293-6622

Office Hours  
7:30 - 4:00  
Monday– Friday

Pay-By-Phone  
**1-844-963-2837**

Call UDIG NY  
Before you dig at  
811 or  
**1-800-962-7962**

[www.oeconnect.coop](http://www.oeconnect.coop)

## **\*\*Back to School with Bright, Reliable Fiber Optic Connectivity!**

As students head back to classrooms and remote learning ramps up, having a fast, dependable internet connection is more important than ever. At OEConnect, we're proud to provide state-of-the-art fiber optic solutions that ensure students and educators stay connected seamlessly.

Our ultra-fast fiber optic networks deliver the bandwidth needed for streaming lectures, virtual labs, and collaborative projects—all without lag or interruption.

We also offer CommandIQ which allows parents to control their home network and ensure schoolwork is taking first priority. Block unwanted content, set time limits on devices, control network priorities and more!

This back-to-school season, empower your students with the best in fiber optic technology, while helping them prioritize what matters! Contact us today to learn how we can help you!



### **Seasonal Accounts**

We recognize that many of our subscribers have seasonal properties in the area. To accommodate this, you can place your account on Seasonal Status for up to 4 months each year. Simply give us a call to request this status, and your account will automatically reactivate after the 4-month period unless you request an earlier restoration.

Please note that during Seasonal Status, your service will be entirely suspended, which means any security cameras or other systems relying on our service will be offline.

Should you have any additional questions on this option, please give us a call at 607-296-6622 and we would be happy to assist you.

### **Follow us**

Please follow us on Facebook!

Visit our website at [oeconnect.coop](https://oeconnect.coop) or go directly to <https://www.facebook.com/OECONNECTNY>.

Give us a follow and stay up-to-date with the most recent updates on outages, new services, and everything we have going on!

During a storm, follow Otsego Electric Cooperative at <https://www.facebook.com/otsegoelectriccooperative>, for updates or check out our outage map at <https://otsegoec.coop/>.

### **VoIP Phone Lines!**

- We provide high quality Voice-over-internet-protocol phone services if interested.
- Unlimited local calling and 2,000 minutes a month long distance.
- Monthly charges for phone are \$29.95 a month\* plus taxes.
- You can keep (port) your existing phone number from your current carrier.
- \*\$5 monthly discount for bundling with our internet services!